

support.



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Ohio's Energy Assistance Programs can help income eligible Ohioans manage their energy bills.

The **Home Energy Assistance Program (HEAP)** and the **Emergency HEAP** programs provide a benefit directly to a customer's energy bill.

The **Percentage of Income Payment Plan Plus (PIPP Plus)** is an extended payment plan in which customers pay a percentage of their income toward their utility bill each month.

The **Home Weatherization Assistance Program** and the **Electric Partnership Program** help Ohioans improve the energy efficiency of their home.

One of the factors that determines eligibility for the Energy Assistance Programs is income. Here are the 2018–2019 Income Guidelines.

2018–2019 Income Guidelines

Size of Household		Total Gross Annual Household Income			
1		up to \$18,210		\$21,245	\$24,280
2		up to \$24,690		\$28,805	\$32,920
3		up to \$31,170		\$36,365	\$41,560
4	(150%)	up to \$37,650	(175%)	\$43,925	(200%) \$50,200
5	(For PIPP, EPP)	up to \$44,130	(For HEAP, WCP and SCP)	\$51,485	(For HWAP) \$58,840
6		up to \$50,610		\$59,045	\$67,480
7		up to \$57,090		\$66,605	\$76,120
8		up to \$63,570		\$74,165	\$84,760

When determining 150% of federal poverty guidelines, households with more than eight members must add \$6,480 to the yearly income or \$540 to the 30-day income for each additional member. When determining 175% of federal poverty guidelines, households with more than eight members must add \$7,560 to the yearly income or \$630 to the 30-day income for each additional member.

Here's how to apply

Complete an application online, or download a copy of the application and mail it in. Please note if you mail in your application, it can take 12 to 16 weeks to process.

If you're applying for PIPP Plus for the first time, you must schedule an appointment at your local Energy Assistance Provider to apply.

To download a copy of the application or to create an account and apply online, visit: energyhelp.ohio.gov.

Here's what you'll need to complete an application

- ☐ Proof of citizenship for each household member
- ☐ Proof of income for each adult household member for the previous 30 days or 12 months
- ☐ Copies of your most recent utility bills
- ☐ Disability verification (if applicable)

Don't forget to sign your application – forgetting will delay the application process!

More information about the Energy Assistance Programs can be found at energyhelp.ohio.gov



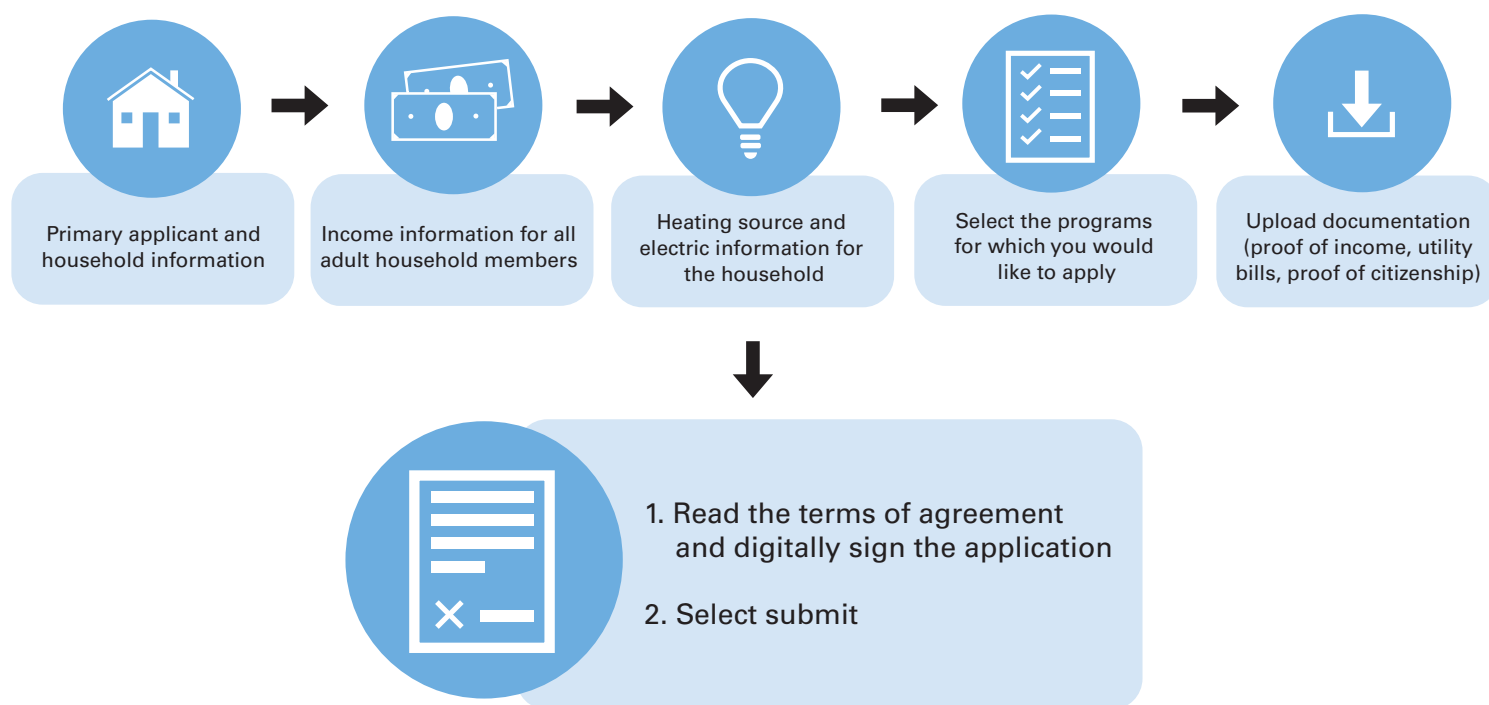
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Here's how to apply online

Before you begin, make sure you have all your required documentation. You will also need to use Google Chrome to complete the application. You can download it at google.com/chrome.

1. Go to energyhelp.ohio.gov
2. Click on *Register New Account* on the right side of the page
3. Enter your first and last name and email address
4. Create a password. It must contain 8 characters, with at least 1 number and 1 special character
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Once you have created an account, you can click *Start New Application*. You will then enter the following information. Select save before moving to the next screen.



Make sure to click submit after completing the digital signature. Your application will not be complete until this is selected. Once your application is submitted, please allow 12–16 weeks for processing.

If you cannot upload copies of the required documents, you can mail them in to:

HEAP
P.O. Box 1240
Columbus, Ohio 43216

You also can contact your local Energy Assistance Provider to see what their policy is regarding dropping off documentation.

If you have questions about the Energy Assistance Programs, call [\(800\) 282-0880](tel:8002820880).

Ohio

Mike DeWine, Governor
Jon Husted, Lt. Governor

**Development
Services Agency**

Lydia L. Mihalik, Director